Adolfo Antonio Villacorta Moran, Chef/Pastor, 7:49AM, 3/11/2012, Centro Bíblico Cristiano (CBC)
This interview was originally conducted in Spanish. My teacher can verify the authenticity of the translation.

Criterion A: Initial investigation

Summary of problem

My pastor, Adolfo Antonio Villacorta Moran (client), is the pastor of the local church. He currently gives news about the church and all the activities planned to do, through the cults in the church, he relies on sending e-mails to all the members of the church; however some members don’t have an e-mail address. At the moment the main problem he has is communication between all the members of the church, usually when he gives some important news during cults, some people don’t come, then those people won’t be able to know what the church is up to, until they go to the next cult.

Inadequacies of the current situation

Because he is the one that coordinates most of the things that happen in the church he is put with a lot of work load that sometimes he isn’t able to finish it. Although he has some people who help him out, it is still not enough because some people don’t come the day they give some important news. As my client mentioned the main problem is communication, such things as location, news and activities, transmitting all the information and its time consuming to get all our community to be informed about what is happening. Also as my client said “We don’t want the website to be just about information and news of what is happening, but also add interactive things for the people who visit the website, like videos and audio lectures”.

Word count: 246