

Criterion A: Initial consultation

- 1) What is your current situation, what is the problem you have that you have to look for me to solve it?

The main problem is the location we have because it's not easy to access, so if they aren't able to come they won't be able to hear or know the events and activities we have planned. We want people to come to the events and activities we have but if they don't come they won't know about it. So sometimes we need to inform them ourselves and it creates a workload on us.

- 2) What previous methods have you used in order to solve the problem?

We have used e-mails, we invite people during our reunions, and we give out invitation to them for them and for them give them to other ones

- 3) What are the specific problems that you currently have?

One of them is the location; another one is that sometimes during our reunions we give out brochures, books and other different tools to our members to help them understand the message and study so sometimes they miss this we want to have a better form of communication with our members, also that most of the people aren't informed about what we do and we would like that to change.

- 4) What are the specific problems that you would like to be solved?

All of them so that the workload for us can be less for us and the communication between us can be facilitated and become more efficient.

- 5) What do you expect with this solution?

I expect for people to know where we are and for it to be easier, for them to know about us, also to get interest on us and for them wanting to come, also facilitate the communication.

- 6) What specific features would you like to be included in the web site?

I would like to see a consistent layout, a blue background. Also an interactive navigation menu bar, so all the pages, information, images and much more can be seen by the users that come into the web site and see them in an organized way. Also for the web site provides an easy way to contact us. Also including a map, so that people can have visualized where we are. Also I would like for our audio files to be included that are recordings of our reunions. I would also like information, images, tools, books to be included.

Adolfo Antonio Villacorta Moran, Chef/Pastor, 7:49AM, 3/11/2012, Centro Biblico Cristiano (CBC)

This interview was originally conducted in Spanish. My teacher can verify the authenticity of the translation.

7) Will his be enough to solve the problems you have?

I think it will. We don't want the website to be just about information and news of what is happening, but also add interactive things for the people who visit the website, like videos and audio lectures.