

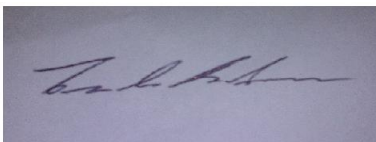
Criterion F: Feedback from client

This is an English translation of an interview conducted in English. The video can verify the authenticity.

Question	Yes / No	Comment
1. Was the product delivered on time?	Yes	Everything was delivered by the deadline.
2. Was the product you received, what you needed?	Yes	The product had all the things we talked about in the first interview.
3. Was the database up to date with the information?	Yes	The database had all the information I gave you. I only had to add 2 new workers but that was easy as the database is easy to use.
4. What did you liked the most of the database?	-----	What I liked the most about the database was the layout, as it had Salazar Romero's institutional colours and also it was very easy to use.
5. Do you feel pleased by the communication we had during the making of the product?	Yes	I think we kept in contact, all the meeting were done appropriately, and all what we talked about in the meeting was taken into consideration.
6. Do you like the database layout?	Yes	I feel the layout represent what Salazar Romero is about, it is very professional and formal and what I liked the most was that it was done using Salazar Romero's institutional colours.
7. Would you change something about the database? And if yes what?	No	I think the database was done properly, it was what I was looking for; I think I would only add, the information about the tools left in stock.

8. Have the specific performance criteria been met?	Yes	I think everything I wanted was done.
a) An easy to use database?	Yes	I think the database is very easy to use you don't need any training, is very logic to use, as all the buttons are label.
b) It is easy to find information in the database? E.X. the name of worker and the tool they have or the time of hours they worked.	Yes	It is easy to search how much hours did they work, I just have to press a button, also it is easy to know what tool each worker has as I only introduce the code of the tool.
c) Does it keep a complete record of the workers?	Yes	I can even see a picture of the workers that is very useful because sometimes when you have to many employees it is hard to remember all the name and faces.
d) Does it calculate the amount of tool left in stock?	No	That is the only thing I would add to the database to make it a completely perfect match for me.
e) Does it Automatically do the discount to the workers that arrive late	No	Because this is a different database, which Raul doesn't have access.
9. Would you trust me to do another database for you or any of the people you know?	Yes	I think that the database was great, is even better than what I was expecting.

Client Signature



Date: 5th January 2012